

**David Torrez / dave@davetorrez.com /
847.942.3298**

Education

DePaul University – Bachelor of Science in Information Systems

June 2009

Technical Skills

Languages: HTML/CSS, XML

Software: Microsoft Office Suite, Lotus Notes, Adobe Photoshop, FTP/SSH Clients, Rally, Selenium, Google Analytics

Soft Skills: Interpersonal Skills, Project Management, Agile Project Management/Software Development, Software Unit Testing, Non-personal Social Media Experience

Experience

SpringCM

April 2010 – Feb 2011

Business Analyst Contractor

- Participated in Agile software development scrums with weekly sprints
- Validated software solutions via unit testing and test cases
- Worked closely with Software Engineers to fix bugs and other issues with software
- Collaborated with Project Managers during project discoveries and status meetings
- Recorded project statuses, tasks, and software defects via Rally Agile Management Software
- Created workflow charts and story narratives from project business requirements
- Created technical documents for clients to alleviate customer support dependency
- Developed automated testing suites for projects using the Firefox plug-in Selenium

Kohlman Chutes

October – December 2009

Web Developer

- Implemented, designed, and maintained SaaS e-commerce store
- Connected Quickbooks and e-commerce store together to streamline online sales
- Alleviated over the phone sales by 60 percent
- Expanded company reach outside of the Chicago land area

Abbott Laboratories

June – Sept. 2008

Business Analyst Intern

- Tested functionality of new Lotus Notes version upgrade
- Recovered Lotus Notes ID passwords for employees
- Collaborated with manager to build Lotus Sametime bots to alleviate dependency of e-mail
- Introduced project for UMPC implementation in conference rooms
- Worked with different team groups and members within Abbott

Web Publisher

2003 – June 2009

Developer

- Created website with 3,500 unique hits a day
- Established a stream of revenue through Google AdSense, HypeCouncil, and other online advertisement agencies
- Analyzed website traffic for trends using Google Analytics and Quantcast
- Collaborated with TriplePoint Public Relations and Product Manager of Namco Bandai Corporation to promote media and contests
- Integrated user feedback and social media tools into new website features
- Used Facebook and Twitter as viable tools to increase website traffic and awareness

JP Morgan Chase

June – Aug. 2007

Business Analyst Intern

- Gathered stakeholder requirements for team projects
- Conducted performance testing on JPMorgan Chase web applications
- Analyzed performance test results